

TERMS & CONDITIONS

Goodnite EazyPay Policies

The following terms and conditions of purchase apply to all orders from Goodnite Eazy Sdn. Bhd(GOODNITE EAZY) by you as the buyer ("Buyer" or "you"). You as the party placing the order represent that you as the Buyer have the ability to place the order.

Acceptance of Orders

NO CONTRARY TERMS. ORDERS ARE NOT BINDING ON GOODNITE EAZY UNLESS ACCEPTED BY GOODNITE EAZY. ACCEPTANCE OF BUYER'S ORDER IS CONDITIONED UPON BUYER'S ASSENT TO THE FOLLOWING TERMS CONDITIONS OF PURCHASE, AND ANY INCONSISTENT PROVISIONS OF ANY PURCHASE ORDER OR OTHER WRITING SHALL NOT CONSTITUTE A PART OF THE CONTRACT OF SALE. If any of these terms and conditions are not acceptable to Buyer, GOODNITE EAZY must be notified promptly.

Pricing and Specifications

Prices remain valid while they are listed and offered on this Website. Product availability may be limited. Products may not be available for immediate delivery. We reserve the right, without liability or prior notice, to revise or cease to make available any or all products. The price of the products ordered will be the price posted on the Website as of the date of the order.

All Goodnite Eazy prices reflect Buyer's net cost in Ringgit Malaysia currency. The prices do not include applicable federal, state, and local taxes, charges and duties. You will pay all such costs, taxes, charges, and duties. Goodnite Eazy reserves the right to adjust and communicate pricing should an error be found in published material.

Orders and Payment Terms

Orders are not binding on Goodnite Eazy unless accepted by Goodnite Eazy. Acceptance is determined at our sole discretion and orders can be rejected for any reason at any time.

Your form of payment will be confirmed at the time you place your order. Your payment for all charges will be processed and your credit, debit card or online FPX charged at the time you place your order. All product charges will be collected at the time you place your order.

Payment via credit or debit card is subject to the approval of the financial institution issuing your card. If the card information that submitted is incorrect or invalid, we cannot process your order. Neither Goodnite Eazy nor any of its suppliers or service providers has any liability if your financial institution fails to accept or honor your card for any reason.

Cancellation Policy

Orders for Goodnite Eazy products are processed immediately upon order confirmation. Therefore, there are no cancellations on Goodnite Eazy orders.

If you have any questions about returning an order, or if you find that your order arrived with damage or defect, please call us at +(603) 9767 8988.

Damaged Items.

You MUST inspect the package at the time of delivery. If you find any damage to the product, or if there is any reason for you to be concerned about damage, you have two options:

1. You may refuse shipment and a replacement product will be ordered directly from Goodnite Eazy, or
2. You can write "PRODUCT DAMAGED" clearly on the sheet that you are asked to sign by the delivery agent. This simply insures that if there is any damage, it will be resolved efficiently. You can then follow up directly with us at +(603) 9767 8988 to arrange a replacement item, if necessary.

If you find that your accessories order arrived with damage or defect after opening the packaging, please call us at +(603) 9767 8988.

Return & Refund Policy

1. Goodnite Eazy recommend you inspect any products that we deliver to you. Ensure you are completely satisfied with the products, including that the products are of acceptable quality and match the description we have provided to you. Return/Exchange of products or refund can be arranged under the following reasons.
 - a) If any Product has been delivered in a damaged or defective condition; or
 - b) If the wrong Product which is different from the Order is delivered
2. The return of a Product by you does not automatically warrant for a refund. Goodnite Eazy will inspect the returned Products upon receipt of the same. If the conditions in Item No (a) and (b) of this Return and Refund Policy have been fulfilled. Refund or Exchange Product will be made to You.
3. The refund will be issued within (14) fourteen business day, subject to processing duration of the bank. If you have any question about return and refund an order or products defect please call us at +(03) 9767 8988.

Shipping Policy and Charges

All Products sold through our Website will be delivered free of charge (within West Malaysia only) through a delivery agent selected by Goodnite Eazy.

Please note that FREE delivery on All Product is only available in West Malaysia.

The delivery service will include: inside placement to room of choice, stair carries, unpacking, set up of basic frame.

1. Standard delivery service is Monday – Friday 8:00 AM – 8:00 PM and limited Saturday delivery, except for Holidays including New Year's Day, Labor Day, Independence Day and Christmas Day.
2. Goodnite Eazy logistic personnel will call when the product is received to schedule delivery.
3. Goodnite Eazy will attempt to deliver our mattress within (14-21) fourteen to twenty one business days of our receipt of the order.
4. Customers will have to pay for any additional charges if they missed the delivery appointment with our assigned logistic agent.

One other important thing to remember about the delivery service is that you MUST inspect the package at the time of delivery. (See Damaged Items below)

Accessories. All accessory items will be shipped within 14-21 business days of our receipt the order.

When will my order arrive?

Your Goodnite Eazy items purchased via our online store will be made just for you at one of our Goodnite Eazy manufacturing facilities upon receipt of a confirmed order, so you can expect delivery between 10 and 21 business days from the date of your order confirmation. This estimate is based on our experience and it could be more or less. You will receive a call from our logistic department to make delivery arrangements approximately 1 week after your order has

been confirmed. If you have any further questions on your order status, can also call us at +(603) 9767 8988 or email to ezpayment@goodnite.com.my.

Governing Law

The validity, construction and enforcement of these Terms & Conditions of Purchase between Goodnite Eazy and Buyer shall be governed by and interpreted under the laws of the Malaysia. Any contract or dispute arising in connection with these Terms will be governed by the laws in force in Malaysia.